

Summer 2020 FAQs

1. How will I attend class?

You will attend lecture classes and/or courses with a lecture component through Blackboard. Your instructor will have information in the Start Here section about accessing lessons and submitting assignments. You will not see the courses in your Blackboard course list until the first day of the semester. It is very important that you log in to your classes and submit the first assignment during the first three days of the semester. Participation will be required each week in the form of discussion boards, assignment submissions, and other activities described by your instructor.

2. Do I need to take [Badge](#)?

Yes. All students will need Badge (required Online orientation) before summer semester begins. To register for Badge, go to the [Blackboard Login Page](#) and fill out the Help ticket.

3. I have already registered. Do I need to re-register or do anything special since the courses I signed up for were not online?

You do not need to re-register. You do need to take Badge if you haven't already. After you log into Blackboard with your Smartweb username and password, click on Badge under Organizations and self-enroll. The training course is free of charge. [Watch this video demonstration of how to enroll in Badge Training.](#)

4. What if I don't have a computer at home?

There is a laptop lending program available through generous funding from the Augusta Technical College Foundation as well as other community sources. This program requires an [application](#) from the student. This program has a limited number of laptops available and the student must meet additional requirements such as good academic and financial aid standing and a cleared summer account balance. Laptops are available to students who complete the process on a first come, first served basis. Any additional questions regarding this program, please contact the Vice President of Student Services, Dr. Nichole Spencer at nichole.spencer@augustatech.edu.

5. What if I don't have internet at home?

Public WiFi is available at the places indicated on this map: [Broadband Options](#)

6. Will I be required to come to campus for labs?

Once the course begins, consult the syllabus for lab plans. Any required in person sessions will be conducted within all guidelines for personal and public safety.

7. Will my courses have due dates?

Yes. Students are required to meet all course deadlines and submit work every week.

8. Will my instructor help me with Blackboard?

Absolutely! Your instructor is the one who will know the most about the way the course is structured and how you should navigate through Blackboard. Get in touch with your instructor whenever you have questions! If the question is about a technical challenge and your instructor can't help, submit a Help ticket in Blackboard.

9. Will tutoring be available?

Yes. Once you log into Blackboard, look for the Smarthinking link on the Tools menu. Smarthinking is free 24/7 tutoring. You can submit questions or schedule live sessions with a tutor.

10. How will I obtain my textbooks? The Campus Store (Bookstore) will be practicing Social Distancing procedures for obtaining textbooks. Please see the Campus Store website for specific information. [Campus Store](#)

AdmissionsOffice: admission@augustatech.edu

Financial Aid: finaid@augustatech.edu